

**Wholesale Charges
Household and Non-household
2022/23**



**South West
Water**

South West Water Wholesale Charges 2022/23

Contents

CHARGING POLICY	3
FIRST SCHEDULE	4
Wholesale non-household unmeasured water supply charges 2022/23	4
SECOND SCHEDULE	5
Wholesale non-household measured water supply charges 2022/23	5
Large User Falling Block Tariff	5
THIRD SCHEDULE	6
Wholesale non-household measured wastewater charges 2022/23	6
Abated falling block.....	7
FOURTH SCHEDULE	8
Wholesale non-household unmeasured wastewater charges 2022/23.....	8
FIFTH SCHEDULE	9
Wholesale non-household trade effluent charges 2022/23.....	9
SIXTH SCHEDULE.....	10
Wholesale household water supply charges 2022/23.....	10
SEVENTH SCHEDULE	11
Wholesale household waste water charges 2022/23.....	11
Special Agreement wholesale charges 2022/23.....	13
NINTH SCHEDULE	14
Other miscellaneous charges 2022/23.....	14

CHARGING POLICY

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2022.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2022/23

Category of charge	£
Water supply charges	
Unmetered fixed charges (£ per annum) Rateable value charge	149.56
Unmetered variable charges (£ per RV£) Rateable value charge	1.5235
Other unmetered charges (£ per annum)	
Assessed per employee	61.92
Single lock-up garage	7.22

SECOND SCHEDULE

Wholesale non-household measured water supply charges 2022/23

Category of charge	£
Water supply charges	
Metered fixed charges (£ per annum)	
<22mm	29.25
23mm - 28mm	47.95
29mm - 42mm	64.57
43mm - 65mm	115.75
66mm - 80mm	127.82
81mm - 100mm	139.89
101 - 201mm and above	152.10
Metered variable charges (£ per m3)	1.9219

Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

Volumetric charges per m3 (forecast volume shown vertically)	Rate of individual falling blocks shown horizontally					
	0-20MI	20-50MI	50-100MI	100-150MI	150-250MI	250-3,000MI
50 - 100MI	1.9219	1.9219	1.4798	1.4798	1.4798	1.4798
100 - 150MI	1.9219	1.9219	1.9219	1.0763	1.0763	1.0763
150 - 180MI	1.9219	1.9219	1.9219	1.9219	0.8552	0.8552
180 - 250MI	1.9219	1.9219	1.9219	1.9219	0.8552	0.8552
250 - 750MI	1.9219	1.9219	1.9219	1.9219	0.8552	0.8552
750 - 3,000MI	1.9219	1.9219	1.9219	1.9219	0.8552	0.8552
3,000MI	1.9219	1.9219	1.9219	1.9219	0.8552	0.8552

THIRD SCHEDULE

Wholesale non-household measured wastewater charges 2022/23

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

Category of charge	£					
Waste Water supply charges						
Metered fixed charges (£ per annum)	Full (Foul, Surface water drainage and highway drainage)	Abated	Foul only	Highway drainage only	Surface Water drainage only	Surface Water Drainage and Highway Drainage
<22mm	44.19	22.07	22.07	0.00	22.12	22.12
23mm - 28mm	52.79	30.67	30.67	0.00	22.12	22.12
29mm - 42mm	61.18	39.06	39.06	0.00	22.12	22.12
43mm - 65mm	86.97	64.85	64.85	0.00	22.12	22.12
66mm - 80mm	95.38	73.26	73.26	0.00	22.12	22.12
81mm - 100mm	103.97	81.85	81.85	0.00	22.12	22.12
101mm and above	112.56	90.44	90.44	0.00	22.12	22.12
Metered variable charges (£ per m3)	3.1317	2.6317	2.2397	0.3920	0.5000	0.8920
Rate of individual falling blocks shown horizontally						
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI	Separate standing charge	
HS1	2.6317	2.4475	2.4475	2.4475	50000.00	
HS2	2.6317	2.6317	2.3159	2.3159	50000.00	
150MI	2.6317	2.6317	2.3159	2.3159	50000.00	

Abated falling block

	Rate of individual falling blocks shown horizontally			
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI
50MI	2.6317	2.4475	2.4475	2.4475
100MI	2.6317	2.6317	2.3159	2.3159
150MI	2.6317	2.6317	2.3159	2.3159

FOURTH SCHEDULE

Wholesale non-household unmeasured wastewater charges 2022/23

Category of charge	£					
Waste Water supply charges						
Unmetered fixed charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
RV min<£50	N/A	0.00	22.12	109.04	22.12	131.16
RV £50-£1001	N/A	0.00	22.12	131.54	22.12	153.66
RV £1001-£5,000	N/A	0.00	22.12	131.54	22.12	153.66
RV £5,001-£50,000	N/A	0.00	22.12	131.54	22.12	153.66
RV>£50,000	N/A	0.00	22.12	131.54	22.12	153.66
No / Zero RV	N/A	0.00	22.12	109.04	22.12	131.16
Unmetered variable (£ per unit)	2.7212	0.4986	0.5000	3.2198	0.9986	3.7198

Other unmetered charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
Single lock up garage	N/A	0.00	14.61	7.22	14.61	21.83
General access to supplies: per employee charge	N/A	0.00	N/A	94.77	N/A	94.77
Surface water only fixed charge	N/A	0.00	53.47	N/A	53.47	N/A

FIFTH SCHEDULE

Wholesale non-household trade effluent charges 2022/23

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50MI and 100MI relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The minimum charge will be applied where the total annual cost as calculated using the Mogden Formula is less than £285.

Where charge per m³ of effluent = R + [V + M] + B(Ot/Os) + S(St/Ss)

Customer discharging (m ³ per annum) of trade effluent	<0.5MI	0.5-5MI	5-25MI	25-50MI	50-100MI	100-250MI	>250MI
R = reception and conveyance charge [p/m ³]	0.5229				0.4497	0.3969	
V = Primary treatment (volumetric) charge [p/m ³]	0.5028						
M = treatment and disposal charge where effluent goes to sea outfall [p/m ³]	0.1030						
B = biological oxidation of settled sewage charge [p/m ³]	0.9937						
S = treatment and disposal of primary sewage sludge charge [p/m ³]	0.5392						
Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement	744						
Ss = total suspended solids of crude sewage [mg/litre]	449						
Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7	Customer specific						
St = total suspended solids of effluent at ph 7 [mg/litre]	Customer specific						
Minimum charge	282.45						

The exemption charge is applied following a risk based assessment and is typically for low volume strength discharges. Its application is determined by South West Water.

Exemption charge	97.12
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SIXTH SCHEDULE

Wholesale household water supply charges 2022/23

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2022/23				
Unmeasured Domestic Water Tariff Fixed charge: Variable charge (per £ RV) Assessed Charge One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	141.57 1.5235 115.43 182.69 240.35				
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5 One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Measured Domestic Water Tariff Fixed charge (Meter size): up to and incl. 22mm 23mm to 28mm 29mm to 42mm 43mm to 65mm 66mm to 80mm 81mm to 100mm 101mm and above Volume charge (per cubic metre)	57.71	86.57	98.11	28.86	17.31
WaterCare Tariff (Fixed charge) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3 WaterCare Band 4 WaterCare Band 5 WaterCare Tariff Volume charge (per cubic metre) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3 WaterCare Band 4 WaterCare Band 5 WaterSure Tariff annual charge	10.63	15.94	18.07	5.31	3.19
	0.9609	1.4414	1.6336	0.4805	0.2883
	179.54				

SEVENTH SCHEDULE

Wholesale household waste water charges 2022/23

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2022/23				
Unmeasured Domestic Sewerage Tariff <ol style="list-style-type: none"> 1. Fixed charge: <ul style="list-style-type: none"> Properties up to £50 RV – with surface water 116.77 Properties up to £50 RV – no surface water 94.65 Properties over £50 RV – with surface water 139.27 Properties over £50 RV – no surface water 117.15 2. Variable charge <ul style="list-style-type: none"> (per £ RV) foul, surface water and highway 3.7198 (per £ RV) foul water and highway 3.2198 3. Assessed Charge <ul style="list-style-type: none"> One Person Assessed Charge (surface water: no surface water) 175.58 : 130.19 Two Person Assessed Charge (surface water: no surface water) 279.71 : 217.69 Multi-occupancy Assessed Charge (surface water: no surface water) 368.96 : 292.69 4. Surface Water Only Charge 39.08 					
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5 <ol style="list-style-type: none"> 1. One Person Assessed Charge (surface water) <ul style="list-style-type: none"> Two Person Assessed Charge (surface water) Multi-occupancy Assessed Charge (surface water) 2. One Person Assessed Charge (no surface water) <ul style="list-style-type: none"> Two Person Assessed Charge (no surface water) Multi-occupancy Assessed Charge (no surface water) 	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Measured Domestic Sewerage Tariff <ol style="list-style-type: none"> 1. Fixed charge (Meter size): <ul style="list-style-type: none"> up to and incl. 22mm – surface water/no surface water 29.80 : 7.68 23mm to 28mm – surface water/no surface water 38.40 : 16.28 29mm to 42mm – surface water/no surface water 46.79 : 24.67 43mm to 65mm – surface water/no surface water 72.58 : 50.46 66mm to 80mm – surface water/no surface water 80.99 : 58.87 80mm to 100mm – surface water/no surface water 89.58 : 67.46 100mm and above – surface water/no surface water 98.17 : 76.05 2. Volume charge <ul style="list-style-type: none"> (per cubic metre) foul, surface & highway 3.1317 (per cubic metre) foul and highway 2.6317 					
<ol style="list-style-type: none"> 1. WaterCare Tariff (Fixed charge) <ul style="list-style-type: none"> WaterCare 1 surface water/no surface water 14.90 : 3.84 WaterCare 2 surface water/no surface water 22.35 : 5.76 WaterCare 3 surface water/no surface water 25.33 : 6.53 WaterCare 4 surface water/no surface water 7.45 : 1.92 WaterCare 5 surface water/no surface water 4.47 : 1.15 					

2. WaterCare Tariff Volume Charge (per cubic metre)	
WaterCare 1 surface water/no surface water	1.5658 : 1.3158
WaterCare 2 surface water/no surface water	2.3488 : 1.9738
WaterCare 3 surface water/no surface water	2.6619 : 2.2369
WaterCare 4 surface water/no surface water	0.7829 : 0.6579
WaterCare 5 surface water/no surface water	0.4698 : 0.3948
WaterSure Tariff annual charge	251.81

EIGHTH SCHEDULE

Special Agreement wholesale charges 2022/23

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the southwestwater.co.uk website.

NINTH SCHEDULE

Other miscellaneous charges 2022/23

Description of charge	£
Disconnection and Reconnection	
Reconnection charge (at the company stopcock)	71.00
Reconnection charge (not at the company stopcock)	Actual cost
Reconnection following a temporary disconnection (before 31 March 2007)	29.50
Disconnection at customer's request	No charge
Disconnection for non payment at retailer's request	Actual cost
Disconnection for breach of water fitting regulations	Actual cost
Abortive visit charge (disconnection)	22.00
Trade Effluent	
Obstructed sample visit	Actual cost
Variation of consent (applies to second and subsequent requests)	Actual cost
Sampling service	By quotation
Alternative structure trade effluent charge – standing charge (<50l/day)	103.00
Alternative structure trade effluent – minimum charge	299.50
Multi-site flushing (by agreement)	By quotation
Miscellaneous	
Miscellaneous work within normal working hours – cost per hour	22.00
Miscellaneous work outside normal working hours – cost per hour	22.00
Abortive visit charge (normal working hours)	22.00
Abortive visit charge (outside normal working hours)	22.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (normal working hours)	22.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (outside normal working hours)	43.50
Animal drinking troughs – annual unmeasured charge	452.17
Supplies made under South West Water supervision (non-permanent meter)	1.9219 per cu m

Minimum charge for supplies made under South West Water supervision (or other supply at the Company's discretion)	238.03
Water supplied through a portable standpipe	1.9219 per cu m
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
Replacement of lead service pipes – free of charge when customer is replacing their lead pipework	-
Fire hydrant installation and repair – for information please contact South West Water Developer Services – developerservices@southwestwater.co.uk	By quotation
Water fittings regulations inspections – for information please see South West Water New Connections and Developer Services Charging Arrangement	at cost
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	2.5544 per cu m
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	2.5544 per cu m
RPZ Valve testing	By quotation
Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)	Annual charge of £2.7716 in the £ on 50% or other % as agreed
Hospitalisation charge – Household customers water only fixed annual	57.71
Hospitalisation charge – Household customers sewerage only fixed annual	87.79
Hospitalisation charge – Household customers water and sewerage fixed annual	145.50
C1 process requests (verification of meter details or meter supply arrangements)	22.00
Site visit to confirm supply arrangements or meter details	106.50
Meters and related charges	
External use meter (sub-meter, non-return to sewer)	170.00
Household meter testing (results in spec)	73.50
Commercial water meter installation (no meter box in place)	170.00
Commercial water meter installation (meter box in place)	19.00
Commercial meter testing (results in spec) <22mm	73.50
Commercial meter testing (results in spec) 23-42mm	152.00
Commercial meter testing (results in spec) <43mm	Actual cost
Multiple meters (single residence) additional annual charge per meter	7.00
AMR meters – above ground up to 20mm	90.50
AMR meters – above ground 25/28mm (1")	125.50
AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	153.00

AMR meters – above ground 50/54 and 65mm (2" and 2.5")	191.50
AMR meters – above ground 75/80mm (3")	212.50
AMR meters – above ground 100mm (4")	235.00
AMR meters – above ground 125 and 150mm (5" and 6")	255.50
AMR meters – above ground >150mm (>6")	274.50
AMR Exchange above ground meter (retailer request) - all meter sizes	202.00
AMR replace below ground meter (retailer request) - all meter sizes	69.50
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) - all meter sizes	276.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	369.50
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	406.50
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	433.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	471.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	493.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	514.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	535.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	555.50
AMR surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	22.00
Abortive visit charge for metering services	22.00
Meter reading service for retailers;	By quotation
Damage to apparatus	
Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost