

NAV - Point of Connection / Site Served Enquiry: 2023/24

In order to progress your enquiry for water and/or waste water services for your proposed development, please ensure that this form is completed. Insufficient information will result in delays and difficulties in assessing your proposals.

Enquiry type:

Please indicate all types of services which are required:

Bulk Supply (Clean water *)

South West Water & Bournemouth Water areas

Bulk Discharge (Waste water)

South West Water area only

Point of connection
Site Served

Point of discharge
Site Served

** Company and self lay options will be provided*

Applicant details (correspondence address)

Are you (please tick all that apply):

NAV
Developer of the site
Self Lay Provider (SLP)

Company
Name / for the attention of
Property name / number
Street
Town/City
County
Postcode

Contact number
Mobile number
Email address

Proposed site details

Name of the site owner:

Site address

Site grid reference (mid point)

Is the development identified in the local plan?

Does the site have valid planning permission? Yes No Unknown

Please provide planning reference number

If no, please advise of approx date of planning consent

Anticipated on site start date

Predicted yearly build out rate:

Number of houses / flats

Commercial usage:

Clean water and waste water details

Previous site use Greenfield: Yes No Brownfield: Yes No

If Brownfield, does the site have existing connections Yes No

If yes, please provide water meter serial number:

Waste Water - FOUL

Proposed discharge rate - litres per second

(only required if non-domestic or requires pumping)

Waste Water - SURFACE WATER

Can a SUDS system (including soakaways) be utilised? Yes No If

no, please indicate proposal for removing surface water in line with Surface Water

Run-off Destination Hierarchy with supporting evidence:

Surface water sewer requisition - percentage of domestic run off from the site:

Anticipated peak flow rate

Anticipated continuous flow rate

Charges

Listed below are the charges for NAV activities inclusive of VAT. Please tick the option(s) you require.

Bulk Supply (Clean potable water) - Contestable* £126.00 VAT: £25.20: **Total: £151.20**

The company will provide:

- * Copy of the public records
- * Point of connection
- * Desk-top estimate of charges

Bulk Discharge (Waste water) - Contestable* £126.00 VAT: £25.20: **Total: £151.20**

The company will provide:

- * Copy of the public records
- * Point of connection
- * Desk-top estimate of charges

Validation charge: Bulk Supply - Non-contestable* £38.00 VAT: £7.60: **Total: £45.60**

Validation charge: Bulk Discharge - Non-contestable* £38.00 VAT: £7.60: **Total: £45.60**

The company will provide a letter or email to confirm the point of connection is correct.

Site Served Information - Bulk Supply £00.00

Site Served Information - Bulk Discharge £00.00

The Point of Connection information will be provided within 28 calendar days of receipt of full application.

The Site Served information will be provided within 21 calendar days of receipt of full application.

The day of receipt is day 0.

Full payment must be received before we can process your enquiry.

Should you wish to refresh your quotation as your current one is out of date and there is no change to any of the information you have supplied it will be charged as a validation charge. Should there be any changes, it will be charged as a point of connection enquiry.

** If the validation charge is based on a review of your charges, VAT will not be applicable.*

** If the validation is to refresh your quotation, VAT must be applied.*

How to pay

Online payment:

<https://newconnectionsappform.southwestwater.co.uk/>

Alternative payment options can be found on our website:

<https://www.southwestwater.co.uk/developer-services/water-services-and-connections/pre-development-services/>

Point of connection: charging arrangements information

The NAV Point of Connection process provides the customer with the point of connection/discharge for the site they are looking to develop and a budget estimate of the costs to supply them. Further information regarding this process can be located in the New Connections and Developer Services - Charging Arrangements 2023-24.

www.southwestwater.co.uk/developerservices

* **Contestable activity: the review can be undertaken by you/your contractor/your consultant.**

* **Non-contestable activity: the review can only be undertaken by the company.**

Other options for connection:

If the customer wishes for the company to investigate the possibility of connecting to another main or sewer which does not fulfill the criteria for options above and requires hydraulic modelling, the company will look for the customer to fund the work.

On request for this service, the company will provide a quote for the work and payment will be required before any work is undertaken. As part of the quote, timescales will be provided on when the customer can expect to receive the outcome of the work.

Please indicate below the type of property

New domestic dwelling – civil engineering services provided in the course of construction of a building designed as a new dwelling or number of dwellings	
New commercial building	
Existing residential / commercial buildings	

Checklist

Site location plan (scale 1:1250 or larger)

The plan must indicate

- *North point*
- *Proposed entrance to the site*
- *Proposed water main entry point*

Risk Assessment for Water Pipes in Land Potentially Affected by Contamination application form (if applicable)

Payment

Note: Failure to include any of the requested information will result in delays or return of the incomplete application.

Declaration

I/We agree, that for the purpose of the Water Industry Act 1991 and the Data Protection Act 1998, the information provided in this form and in any supporting documents, may be held on a computer and processed by South West Water Ltd and its servants and agents for all purposes connected with the Company's statutory water and sewerage undertakings.

Please complete this section in block capitals

Name

Company

Position held

Signature

Date

Please return the completed form to the Developer Services NAV Team.

Email: DeveloperServicesNAV@southwestwater.co.uk

or by post:

Developer Services – NAV Team
South West Water
Peninsula House
Rydon Lane
Exeter
EX2 7HR

Contact us

For more information or assistance, please contact our Services Helpline:

Services Helpline: 0344 346 2020*
8am - 6pm Monday to Friday. Emergencies only at any other time.

Minicom users: 0800 169 9965
Email: DeveloperServicesNAV@southwestwater.co.uk

*03 numbers are charged at standard rates and will be included in any free minutes in a mobile or landline phone contract.

ADDITIONAL INFORMATION

Contamination and site issues

We must safeguard against contamination of water supplied through our pipes. The supply pipe should not be laid in, on, or pass through any areas which might cause contamination including the following: foul soil, refuse and refuse chutes, ash pits, sewers, drains, cesspools or inspection chambers.

Where the ground is classified as contaminated (e.g. reclaimed land sites), or the supply pipe is close to a petrol or oil source, an alternative pipe material is used. A soils report may be required to determine the type of pipe material that should be installed.

We ask that you share any information you have of known issues that may affect the feasibility and/or timescales for providing a bulk supply to the NAV site.

Traffic Management

We are required to carry out traffic management to ensure that our work can be carried out in a safe way, and to ensure the flow of road and pedestrian traffic is disrupted as little as possible. Traffic management can include, but is not limited to: road closures, lane closures, lane rental, parking bay suspensions, and traffic management drawings.

Parking bays, including residential bays and loading bays, may be suspended for us to be able to work safely. The number of bays on either side of the road will be determined by us and our contractor, and depends on the width of the road, the location of the water main, and the flow of traffic around our works and vehicles.

We are charged for traffic management by the local authority as an additional cost for carrying out work. We will include these additional charges into your quotation where applicable.