

In order to progress your enquiry for water and/or waste water services for your proposed development, please ensure that this form is completed. Insufficient information will result in delays and difficulties in assessing your proposals.

**Point of connection enquiry type:**

Please indicate all types of services which are required:

**Clean water**

South West Water & Bournemouth Water areas

- Water main
- Water connections
- Water main diversion

**Waste water**

South West Water area only

- Sewer requisition
- Sewer diversion\*\*
- Sewer adoption
- Sewer connection

**foul**

**surface water**

\* Company and self lay options will be provided

\*\* Sewer diversion designed and delivered by South West Water

**Applicant details (correspondence address)**

Are you (please tick all that apply):

- The site owner
- The developer of the site
- NAV (New Appointment & Variation)

- Self Lay Provider (SLP)
- A consultant/contractor employed by one of the above
- If so, please specify whom you represent

- Company (if appropriate)
- Name / for the attention of
- Property name / number
- Street
- Village / town
- City / county

- Contact number
- Mobile number
- Fax number
- Email address
- Postcode

**Proposed site details**

Name of the site owner:

Site address

Site grid reference (mid point)

Is the development identified in the local plan?

Does the site have valid planning permission? Yes No If yes, Outline/Detailed planning

Please provide planning reference number

If no, please advise of approx date of planning consent

Anticipated on site start date

Predicted yearly build out rate:

Number of houses / flats

If commercial: industry type

## Clean water and waste water details

Previous site use      Greenfield: Yes  No       Brownfield: Yes  No

If Brownfield, does the site have existing connections Yes  No

If yes, please provide water meter serial number:

### Waste Water - FOUL

Proposed discharge rate - litres per second

(only required if non-domestic or requires pumping)

### Waste Water - SURFACE WATER

Can a SUDS system (including soakaways) be utilised?      Yes  No

If no, please indicate proposal for removing surface water in line with Surface Water Run-off

Destination Hierarchy with supporting evidence:

### Surface water sewer requisition - percentage of domestic run off from the site:

#### Clean Water

Size of connection(s) required

Anticipated peak flow rate

Anticipated continuous flow rate

## Charges

Listed below are the charges for Point of Connection enquiries. Please tick the option(s) you require.

### Clean potable water - Contestable\*

£126.00 plus VAT

The company will provide:

**Total £151.20**

- \* Copy of the public records
- \* Point of connection
- \* Desk-top estimate of charges

### Waste water (foul and/or surface water) - Contestable\*

The company will provide:

£126.00 plus VAT

**Total £151.20**

- \* Copy of the public records
- \* Point of connection
- \* Desk-top estimate of charges

### \* Validation charge - Non-contestable\*

£38.00 plus VAT

**Total £45.60**

The company will provide a letter or email to confirm the point of connection is correct.

**The information will be provided within 21 calendar days of receipt of full application. The day of receipt is day 0**

Full payment must be received before we can process your enquiry.

How to pay:

Online payment - <https://newconnectionsappform.southwestwater.co.uk/>

Alternative payment options can be found on our website:

<https://www.southwestwater.co.uk/developer-services/water-services-and-connections/predevelopment-services/>

## Pre Planning: charging arrangements information

The pre planning process provides the customer with the point of connection for the site they are looking to develop and a budget estimate of the costs to supply them. Further information regarding this process can be located in the New Connections and Developer Services - Charging Arrangements 2023-24.

[www.southwestwater.co.uk/developerservices](http://www.southwestwater.co.uk/developerservices)

- \* **Contestable activity: the review can be undertaken by you/your contractor/your consultant.**
- \* **Non-contestable activity: the review can only be undertaken by the company.**

Other options for connection:

If the customer wishes for the company to investigate the possibility of connecting to another main or sewer which does not fulfill the criteria for options above and requires hydraulic modelling, the company will look for the customer to fund the work.

On request for this service, the company will provide a quote for the work and payment will be required before any work is undertaken. As part of the quote, timescales will be provided on when the customer can expect to receive the outcome of the work.

Please indicate below the type of property

<b>New domestic dwelling</b> – civil engineering services provided in the course of construction of a building designed as a new dwelling or number of dwellings	
<b>New commercial building</b>	
<b>Existing residential / commercial buildings</b>	

## Checklist

- Site location plan (scale 1:1250 or larger)
  - The plan must indicate*
    - North point
    - Proposed entrance to the site
    - Proposed water main entry point
- Water main or sewer diversion**
- Site plan (1:500 or larger) showing proposed development
  - The plan must indicate*
    - Boundary of area to be developed to be marked
    - North point
    - Proposed water main entry point

Payment

**Note: Failure to include any of the requested information will result in delays or return of the incomplete application.**

## Declaration

I/We agree, that for the purpose of the Water Industry Act 1991 and the Data Protection Act 1998, the information provided in this form and in any supporting documents, may be held on a computer and processed by South West Water Ltd and its servants and agents for all purposes connected with the Company's statutory water and sewerage undertakings.

Please complete this section in block capitals

**Name**

**Company**

**Position held**

**Signature**

**Date**

**Please return the completed form to the Developer Services Planning Team.**

Email: [DeveloperServicesPlanning@southwestwater.co.uk](mailto:DeveloperServicesPlanning@southwestwater.co.uk)

or by post:

Developer Services – Planning Team  
South West Water  
Peninsula House  
Rydon Lane  
Exeter  
EX2 7HR

## Contact us

For more information or assistance, please contact our Services Helpline:

Services Helpline: 0344 346 2020\*  
8am - 6pm Monday to Friday. Emergencies only at any other time.

Minicom users: 0800 169 9965  
Email: [DeveloperServicesPlanning@southwestwater.co.uk](mailto:DeveloperServicesPlanning@southwestwater.co.uk)

\*03 numbers are charged at standard rates and will be included in any free minutes in a mobile or landline phone contract.