Sewer Requisition Process

South West Water	Customer

South West Water: Developer Services Sewer Requisitions Team will review your application and either accept scheme if complete, or advise of missing information.

Within 5 days of submission of information

Customer: Submit the 'Application for new development infrastructure' form with required supporting information/documentation.

South West Water: Upon receipt of complete application we will tender the design and construction of your sewer requisition works to a number of SWW approved contractors.

Tenders will be reviewed and an offer letter sent to developer based on the current Developer Services Charging Scheme.

TBC on receipt of application but a minimum of 77 calendar days of complete information received.

Customer: If Customer wishes to proceed, SWW's Offer remains valid for 3 months. Offer should be accepted by selecting option and sending in required payment.

If customer does not wish to proceed your scheme will be closed and final account settled.

South West Water: Once payment has been received, we will issue you a draft legal agreement. Any outstanding monies are also required at this stage.

Customer: Legal agreement to be reviewed, amendments altered if any and returned to SWW.

South West Water: Upon receipt of completed Legal agreement, we will award tender to successful contractor.

South West Water: Undertake works; we review the proposed design, hold a pre-start meeting on site prior to works commencing (customer / developer invited to attend) & inspect the works throughout the construction period. Our appointed contractor will undertake the works. We will keep you informed of progress throughout the works and consult you prior to any changes with cost implication.

Customer: Customer or representative attend pre-start meeting if required

South West Water: Note: a final retention inspection will be carried out on the sewers works one year after works completion (this is to check for defects). Access to site will be necessary.

* Compensation claims for work in 3rd party land can be made up to seven years after works completed so accounts at this stage will be a snapshot in time.