

# PUT IT UNDER THE MICROSCOPE

## LABORATORY ANALYSIS



The first challenge for many businesses is to understand their obligations when it comes to managing water quality and the health of their customers especially within the hospitality sector or organisations with private water supplies or swimming pools.

We work hard to ensure that tap water quality in the South West leads the industry and we take our responsibilities very seriously. With our expertise and a diverse range of analytical techniques at our disposal, South West Water can provide you with independent fast accurate analysis and support in a cost-efficient way.

Our in-house team of technicians is highly qualified and recognised within the industry for their skills and experience in this area.

Our laboratory analysis and environmental assessment services cover a wide range of public, private and regulated sectors.

Our United Kingdom Accreditation Service (UKAS) accredited laboratory based in Exeter has been established for over 35 years, producing accurate and reliable results using the latest analytical equipment and best practice techniques.

### We analyse:

- Domestic and industrial waste waters
- Potable and bottled waters
- Private water supplies
- Recreational waters
- Soils and contaminated land
- Swimming pools
- Tip leachates
- Effluents
- Ground waters
- River waters
- Sediments
- Sludge
- Trade wastes
- Waste material

We are able to accept samples from across the UK and Ireland and we also have collection points throughout Devon and Cornwall to enable swift delivery of samples to our laboratory from across the region.

We can also provide training and Continuous Professional Development (CPD) courses.

**Customer view:**

“I have always found South West Water to offer a highly professional service with excellent follow-up provision and a readiness to tailor their service to my specific need. I particularly appreciate the electronic notification service, which operates on a daily basis. I rely heavily on the ability to establish trigger values for individual sampling codes and the immediate notification of breaches of these triggers before a sampling set is complete, as this enables me to alert clients to potential legal non-conformance issues. The strategic network of collection points allows me to use the service very efficiently because I can organise sample drop-offs around other commitments.”

A major waste disposal facility, Devon