South West Water - Small Build Sewer Diversion Process South West Water Customer Developer Services Asset Protection team When you wish to proceed, you contact SWW contact you to advise further investigation and a Developer Services Asset Protection team to site visit are necessary following your application arrange an Inspector visit to build over / close to Our Inspector meets you on site to discuss your proposals and the options available. He will also You sign the Inspector's records to confirm the discuss your proposed programme and our discussion and recommendations requirements. Within 10 working days of customer contact We forward you a copy of the Inspector's You confirm in writing that you wish to proceed records along with confirmation of our fee for the under the small build process. An email is small build process acceptable for this purpose. Within 2 working days of the site visit We issue you a legal agreement letter, details of additional information we require from you, and You return a signed copy of the agreement letter a request for payment. along with payment and the additional information (e.g. detailed drawings and RAMS). Within 2 working days of receipt of your written decision to proceed We review your drawings and RAMS, and once You advise us of your intended start on satisfied will contact you to arrange Inspector site date attendance during construction. Minimum 10 working days Within 3 working days of receipt of correct and notice required complete information Our Inspector attends site throughout You or your builder / contractor carry out the construction to monitor the works A minimum of 10 working days notice of start on site pipe installation date is required The Inspector checks the installation and when satisfied gives permission for flows to be Your contractor or another specialist returned. Any defects will be noted and must be sub-contractor carries out CCTV rectified by you immediately, and prior to At time of completion transfer of flows The Inspector reviews the CCTV live. Any You or your builder / contractor ensure defects will be noted and must be rectified by the existing sewer is abandoned and disposed you immediately. Once satisfied they will give of as agreed, then backfill and reinstate the permission for the trench to be backfilled and trench(es) reinstated Our Inspector signs off the completed works and You provide us with a digital copy of the produces an as-constructed drawing and CCTV record manhole record for your signature Within 5 working days of completion At time of completion Once we have received the CCTV record from you we will commence the Vesting process and will issue a letter to confirm You complete a feedback form (optional) you can now continue with your building works Within 5 working days of receipt of correct and complete information